

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 06th day of December' 2023
C.G.No.34/2023-24/Tirupati Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao **Member (Finance)**
Sri. S.L. Anjani Kumar **Member (Technical)**

Between

Sri.G. Jagannada Reddy, Kothapalli,
Piler, Chittoor District. **Complainant**

AND

1. Dy. Executive Engineer/O/Piler CCO
2. Executive Engineer/O/Piler **Respondents**

This complaint came up for final hearing before this Forum through video conferencing on 01.12.2023 in the presence of the complainant and respondents and having considered the complaint and submissions of both the parties, this Forum passed the following:

ORDER

01. The complainant submitted the complaint during the Vidyut Adalat conducted on 17.10.2023 at Piler stating that he is having agricultural service connections with SC.Nos.5711301001559 and 5711301000851 and they were tagged under 25 KVA 3 Ph DTR but



the said DTR was fallen down by some unknown culprits who committed theft of copper wire by opening the DTR and he also lodged a complaint in Kalluru Police Station through the respondents vide FIR No.126/23 but till this date power supply was not restored by the respondents.

02. The said complaint was registered as C.G.No.34/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they have resolved the grievance of the complainant by erecting a new transformer and restored the power supply.
03. Heard both the parties through video conferencing. The complainant during the enquiry through video conferencing conducted on 01.12.2023 reported that his problem was solved by the respondents subsequent to the complaint and he confirmed the erection of the agricultural Distribution Transformer and restoration of power supply. Since the grievance of the complainant was redressed, this Forum feel that this complaint can be closed.
04. ***In the result***, the complaint is closed. There is no order as to costs.
05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3rd Floor,



Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06th day of December'2023.

Venky 06/12/23

CHAIRPERSON

Ramesh Babu Rao
Member (Finance)
06/12/2023

Sanne
Member (Technical)
6/12/2023

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Hon'ble Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

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